

LIGHTHOUSE GROUP
SOUTHSEA MEDICAL CENTRE
PATIENT PARTICIPATION GROUP

Minutes of PPG Committee Meeting on Wednesday 3 JULY 2019
2.30 pm

PRESENT

Andy Clarke (AC) for SMC

APOLOGIES:

1. MINUTES

Minutes of meeting on 8 May 2019 were agreed and signed as correct.

2. APOLOGIES

3. ELECTION OF OFFICERS

It was agreed after discussion that we would shelve the election of officers following the amalgamation with Devonshire Practice. If possible, members of any PPG in that practice should be contacted and asked if they wish to join this PPG. However, nominations should be forwarded to Chair. To date, nominations received included: re-election of Chair and Secretary.

4. HEALTHWATCH

PPG members had attended the Healthwatch Portsmouth meeting on 22 May 2019, which had proved very informative. The role of the group was explained, namely to be a "Critical Friend".

AC then joined the meeting.

5. MERGER

The new telephone system had suffered a few problems, but was up and running. An initial greeting by Dr Minay has been introduced. Feedback is welcomed. There had been 450 calls on the first day, and the filter system was implemented. The Care Pathway/Navigators (ie Nurses, Pharmacist, Nurse Practitioners) are working, and it was hoped that by freeing doctors from some of the more routine diagnoses it would enable an appointment time with a GP of 15 minutes per patient to be feasible. The merger had been reported by The News in two different articles. The NHS App is still being refined. AC will report on its progress at next meeting. Committee members are urged to check out the new Lighthouse Group Practice website and report any problems at next meeting.

ACTION: AC

6. MACMILLAN COFFEE MORNING

AC reiterated that the practice will once again fully support the next Big Coffee Morning on Friday 27 September 2019. He has made contact with the MACMILLAN organisers and had organised that the surgery would conduct the Flu Injection campaign on that day (ensuring a steady attendance of patients).

The Chair apologised that she would be on holiday at that time. However she has already contacted companies to obtain raffle prizes and cake donations. The Chair had produced a list of organisations contacted and invited to come along on the day, and a few had already confirmed they would be attending. Others had promised to provide information leaflets. Committee Members were keen to have a rota sorted out to ensure a fair distribution of time across the day. It was decided that any prizes donated for the coffee morning would be stored in the surgery. It was agreed that the coffee morning should be advertised in the Devonshire Avenue surgery and an open invitation to attend on the day extended to all patients attending that surgery.

7. DATE OF NEXT MEETING

The next meeting will be on Wednesday 4 September 2019 at 2.30 pm at Southsea Medical Centre.

The meeting closed at 3.45 pm.